

Leicester City Supporters' Society – The Foxes Trust

Society Board Meeting in Person (Box 5) and via Zoom Monday 13th October 2025, 7.30pm

Present: SM [in the Chair], IB (minutes), PR, HG, MD and LW, AD (online)

Ref	Item	Action	Who/Date
1	Apologies: KT, BT, SH, JB	n/a	n/a
2	Approval of Minutes 18 August 2025 These were approved, no matters arising.	n/a	n/a
3	AGM Date & Board Election Timetable Following reviews of fixtures & availability, agreed dates: • AGM 26/01/26 – AGM Notice to be distributed min 14 days prior to AGM date • Election Period Opens 24/11/25 (no campaigning allowed from this date) • Applications Closing Date 8/12/25 • Ballot (if required) to commence 15/12/25, closing 12/01/26 • Board Members to stand for re-election (by rotation) if they wish to: IB, MD, SH, KT • Board unanimously agreed that PR's co-option to be extended to 01/27 to continue development of membership offering, maximising LoveAdmin functionality • AD to lead election process, initially contacting Jim Wheeler to confirm his willingness to act as independent • If ballot required, voting to be ran via LoveAdmin, this requires members to be registered on the system, so email comms to members required to encourage sign up • 35 members would need postal letters to inform of above timetable and if required ballots for voting (currently additional 200 need to register on Love Admin, otherwise would also need to be postal ballot • Members who haven't renewed need additional comms to highlight voting rights only apply for paid up members • Agreement that we would have no speaker at the AGM, but would seek separate event instead • Motions for the AGM to be submitted by 15/12/25 with notification in the Election Notice	AD PR SH/PR PR	31/10 By 14/11 T/table by 14/11 By 24/11
4	Susan Whelan & Milan Mandaric SM & IB gave overview of conversations held with the club following Susan Whelan's departure Following the passing of Milan Mandaric, IB briefed the current board about the period that MM acquired, owned and sold the club. It was agreed the Trust would		

	not state anything publicly about the period or issue any further comms following the social media condolences message Pompey Trust had approached IB about any plans for the forthcoming fixture, neither Trust had any awareness of what their respective clubs planned, but had awareness that UFS were planning to mark the occasion		
5	Safety Advisory Group Still keen to re-establish fan representation on the SAG. Using the freedom of information act LW has obtained the previous two years redacted minutes of the SAG. The minutes reveal very little in regards to LCFC matters, just noting LCFC supplied a report at each meeting With a new Director of Stadium Operations appointed since this topic was last discussed with the club, it was decided to approach the club again about supporting fan involvement, Need to confirm the relationship between SAG and the SGSA. LW to contact to see if she can be of assistance	LW/IB LW	31/10 8/12
6	Engagement Subgroup a) Subgroup Meeting Update Meeting held 28/08, but minutes only circulated within the subgroup, with JB apology, meeting notes circulated post meeting b) Your 90 Minutes Men's Matchday 11/9 & FCC 25/9 90 Minutes - attended by JB & SH, JB had written an article which was published on the Trust website 17/9, not discussed further as neither JB or SH present FCC – Official minutes not yet released, IB ran through all the points raised by us and responses provided IB highlighted the Support Group Network discussions (6 UK & 17 Overseas groups registered), guidance being given by the FSA at the FAB meeting 19/11, but indications that the club will support building memberships and discuss benefits offered to recognised groups PR confirmed he had been made aware that the new Digital Working Group 90 Minutes session will take place 13/11 (IB to send more info to PR)		

	c) FAB Update (meeting 20/8) Minutes, detailed article and FAB fan reps letter all published on the clubs website. Of the detailed actions, the commencement of fan reps on the Sanctions Appeals Committee was not in place by the published end of September date. IB is continuing to push for required training to take place & talking to Fan Reps who are taking part about maintaining consistency given a rota system will be in place. It was agreed that having fan representation on the Appeals Committee was a significant step forwards and delivered on the Trusts call to action, therefore for now IB to keep pushing on it being fully operational (Trust to raise if any further delays) and monitor its effectiveness in the months ahead before deciding if the Trust wanted to push for any revisions to the process. d) New CEO and dialogue expectations IB stated an unscheduled FAB meeting is expected 15 or 16/10 as a follow up to conversations held following Susan Whelan's departure and that the FAB Fan Reps continue to push for senior communication from the club to all fans. SM said fans had continued to demand comms from club leadership, without any clarity as to what they were looking for the club to say, therefore felt that the Trust board take the lead and create a set of topics taking into account that commercially sensitive information was an unrealistic and potentially damaging ask. e) Planned comms to members/printed newsletter PR confirmed a printed newsletter had been sent out to 35 members following the LoveAdmin published version on 3/9 A further newsletter should follow the board meeting, however logical to combine with AGM & election timings notification, Engagement Subgroup to schedule	IB All JB	Ongoing this season 31/10 By 11/11
7	Finance and Operations Subgroup a) Membership Update PR circulated a report prior to the meeting • 13 new members had joined since last meeting (18/8) • The database currently details 760 live members however 333 have overdue renewals, 270 of which were due Mar to May 25	PR/SH	ASAP

- PR is currently in the process of contacting the 270 with the 50% offer, utilising both emails and SMS where mobile details are held - Following the above exercise, it was suggested a further standard content, but personalised e-mail should be sent to members who hadn't renewed to establish reasoning for non-renewals, exercise to be shared across all board members - Around 50% of members have registered on LoveAdmin, this needs a real push ahead of a potential AGM ballot (as detailed in agenda item 3 above) - Di Statham is having difficulty chasing outstanding memberships due to lack of access to contact details on Love Admin, so PR asked for permission for access to be given, board unanimously approved b) FT Accounts to 31/8/25 Colin Phillips has just provided initial draft of accounts to IB/SM/LW/AD, IB shared overview of figures The change to how membership payments are reflected in the accounts generates an exceptional profit for these set of accounts, which will need some detailed explanation in the written report. Similarly, the move to a savings account at Market Harborough Building Society results in 2 years' worth of interest being reflected in a single year, as Santander's annual interest was usually paid in October each year, so a final payment is included while MH interest is paid 31st August To finalise the accounts: Redefining some of the expenditure detailed in the Income & Expenditure Account is required to improve clarity for members Further breakdown of membership numbers is required Commentary to be written Given we have halved the membership rates in the next 12 months, a more detailed budget projection will be required before any planned additional expenditure can be approved c) Admin Support Apps Costs SM detailed costs of introducing a shared drive approach - Microsoft Business 365 (includes Teams & SharePoint) single costs £11.52 per month per user	PR	To determine timing
	JB	Engage Sub to word
	PR	17/10
	SM/IB	
	IB/PR/DiS	
	IB	
	AD	F & O subgroup
	SM	

	• There is a nonprofit option which costs £2.30 per person per month, but not sure we would qualify, SM to contact Microsoft to clarify • Zoom costs £13.99 per user per month • Survey Monkey (full features) costs £1,150 per year, single user cost £396 per year. Need to explore features within LoveAdmin, as that would also enable us to record non-members (with appropriate GDPR statement that this would be the case) • It was suggested we should ask other Trusts how they utilise shared drives	PR	
8	LCFC Women Subgroup Latest Subgroup meeting was held prior to the board meeting (report to follow) LW has created WhatsApp Group with the Women's Supporters Club & Foxes Pride to work together on putting forwards proposals to the club SM confirmed a separate top menu item has been created on the website for the LCFC Women, the Subgroup now to determine what further set up they would like to feature New Director of Women's and Girls' Football for LCFC Women, Lee Billiard, seems well liked by the players, fan groups would like to meet him The main issue currently is the games being moved under the new TV deal, which is resulting in most kick offs being lunchtime, with the net result that attendances are halving at many clubs, it is believed a major factor is that children's football fixtures are usually in the mornings, meaning many families cannot attend. This is being raised at national level by the FSA Women's network, as it's working totally against the aim of growing the game and bringing the next generation of football fans into games via the more family friendly atmosphere LW noted a LCFC Women's fan (male" was ejected from the Aston Villa away game for refusing to sit down. It was also noted the Villa staff handled safeguarding very well enabling his daughter to remain	MD	
		MD Subgroup	
		LW	
9	Community Subgroup a) FT Cause HG confirmed that Mental Health was the clear most chosen cause from the members survey Following discussions with LCitC and subsequently UFS, it was agreed the specific project for fund raising will be Goal Difference, where £1,000 would cover costs of a		

	counselling service provided which is supported by LCFC and its community arm. With therapy sessions hosted at stadiums executive boxes on non-match days over a 10-week programme HG proposed and it was agreed that fund raising should be performed utilising Just Giving to keep funds totally separate from other Trust funds HG has received two approaches to be involved in Community activity of the Trust, Liam Deacy (who has great experience to offer) and Mike Ward The Community Subgroup to have a brainstorming session to generate fund raising ideas, create awareness and generate content (working with the Engagement Subgroup) SM suggested that a further top menu website item should be created Charity or Cause. HG to advise menu title and the Subgroup to determine what further set up they would like to feature (any consistency with Women's website set up?) b) Town Hall Meetings All are in favour of the format, with each person making a 5-minute presentation with a Q & A at the end HG proposed the first trial should be online PR confirmed booking for the event can be handled by LoveAdmin A brief discussion took place on the first topic and board returned to the topic covered in agenda item 6d above, fan demand comms from club leadership, without any clarity as to what they were looking for the club to say, it was felt this would make an ideal topic c) Members Event It was noted we had failed to deliver an event promised at the AGM in January, but we needed to ensure one took place in 2026, with the AGM in late January, March was the earliest suggested time A brief discussion on potential speakers with _____ and _____ suggested We have various options to help us secure a speaker: • _____ has previously sorted recent AGM guests • _____ the recently appointed LCFC _____ had offered to help supporters'	HG HG HG HG HG/SM	8/12
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	groups with events at the last FCC WG tickets & products subgroup also believed to have good contacts		
10	National Dialogue Ran out of time to discussed, so SM forwarded the details below following the meeting - FSA EFL Network meeting 1/9, SM attended, and minutes circulated to the Board. - Next FSA EFL Network meeting is 29/10, 6-7.30 pm online - please advise any agenda items to raise. - Independent Football Regulator chair appointed 7/10, David Kogan (lots of media coverage) a link was shared. Richard Monks is the new CEO. - FSA PL Network ticketing report - comprehensive look at club's ticketing procedures, costs etc - report shared - very useful research. - FSA Awards Nominations open on website - anyone from LCFC we wish to nominate? - FSA Board Training sessions have begun - Thursday evenings for any takers. - Network interest in ticket touting issues growing, press stories at Newcastle and Liverpool regarding cancelled season ticket holders circulated - FSA EFL Network email circular requesting feedback on food and beverage costs at each club. - Football Supporters Europe (FSE) 'Toolkit For Youth Participation In Democracy In Football' - link provided Worth reviewing to see if there is anything in there, we might use to attract younger members to the Trust - UEFA allow La Liga and Serie A to arrange league fixtures in overseas territories - FSE statement link shared - FIFA World Cup tickets on sale at ridiculous prices – link shared - FSA promotion of World Mental Health Day, link shared Meeting with National Regulator Meeting with Martyn Henderson interim CEO of Football Regulator took place on 9/9 online. A report was written and signed off by the IFR office and then published on our website on 3/10 AD confirmed he was attending the East Midlands Trust network meeting at Grantham on 16/10, one of the guests is Kevin Rye, ex Supporters Direct, who runs Think Fan Engagement and publishes an annual Fan Engagement Index	All	

